FirstView® by First Student: Getting Started

1. **Download the FirstView® Parent App**
   Go to firstviewapp.com or find FirstView® in the App Store or Google Play. Follow the instructions to download the app to your smartphone.

   You can also access the Parent App in your browser at web.firstviewapp.com

2. **Set Up Your Profile**
   Open the FirstView® app from your homescreen and begin the registration process. You'll be asked to:
   a) Select State/Province **(NEW HAMPSHIRE)**
   b) Select District **(NASHUA SCHOOL DISTRICT)**

   You'll then be prompted to **REGISTER***.

   Registration information pertaining to your student's stop is provided by your school district. FirstView® Customer Support cannot provide this information to you.

3. **Follow a Route**
   Once you have confirmed your account, login and select **Profile** to **"Add A Student"** with the information you received from your school district. The School Code for Nashua School District is **ZS4L**. Be sure to use capital letters. Next, you will select AM/MID/PM Route, search for your route name and select your school (if applicable). **Note that the Route is your student's bus number.**

4. **Set Up Distance Alerts**
   To set up alerts for tracking the bus, you will be prompted to **"Configure Notification"**. This setting is also accessible from Profile Menu by selecting the student's name. Select the location you want to track the bus to, choose a geofence size around your location, and set your time range. When the bus enters your geofence within the time range selected, you will get a notification that the bus is near. Students should still be at their assigned bus stop 10 minutes prior to the scheduled arrival time communicated by the school district.

5. **Set Up Notifications**
   Go to **Settings** and select **"Notification Receipients"** to add email notifications for up to 3 recipients, including yourself. From the **Settings** menu, you can also edit your **Profile** or add another student. Alerts and notifications from your district will appear under **Notifications** in the menu.
   To receive push notifications, you must allow your mobile device to receive notifications from the FirstView® app. You can confirm/update your settings within your phone's app settings.

6. **Ask for Help or Give Suggestions**
   FirstView® provides a dedicated customer support team Monday through Friday to assist you:
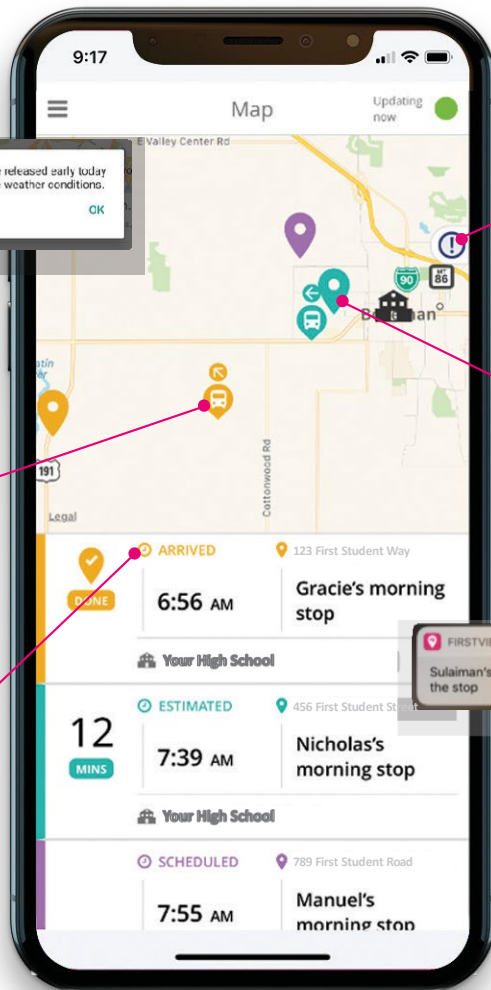   o Call toll-free **888-889-8920** from 7:00 a.m. ET to 5:00 p.m. ET
   o Email Customer Support at support@firstviewapp.com
   o Use the in-app **"✉"** button (right corner) to provide feedback
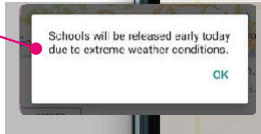
powered by

First 🚌 Student
Caring for students today, tomorrow, together.

FirstView®
SCHOOL BUS TRACKING

Introducing a new way to track your child's bus

PARENT SUPPORT
Dedicated support at your fingertips.

INSTANT NOTIFICATIONS FROM YOUR DISTRICT
From delays to important schedule changes. Stay in the know!

MULTIPLE KIDS – ONE APP
Track multiple students at one time.

KNOW WHERE THE BUS IS
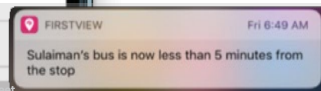Check real-time progress with GPS tracking.

ARRIVAL/DEPARTURE CONFIRMATION
Know when the bus arrives at your child's school and stop.

TIME + DISTANCE NOTIFICATIONS
Get in-app alerts when the bus is getting close.

This app helps make my families morning less hectic!
~Suzy's Mom

It's my alarm for when the bus is close.
~Joey, Highschool Student

It's easy to use!
~Max's Grandma

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GET IT ON Google Play

Download on the App Store

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Contact Customer Support at 1.888.889.8920 or support@Firstviewapp.com to learn more.